

# Latest news for our members and stakeholders

July 2022

This newsletter aims to keep you, our members and stakeholders, updated with the latest news from across the Royal Devon University Healthcare NHS Foundation Trust.

Our Trust strategy is called Better Together, because we truly believe we are better when we work with our patients, with our colleagues, with our members and stakeholders, and with our partners.

We know we are starting in a challenging place, but we have some significant opportunities up ahead, including new facilities and a Trust-wide electronic patient record. These will support our ambitions to become a leading digitally-enabled teaching organisation that delivers great care to our patients.

You can read the full strategy on our [website](#) or view the quick reference strategy on a page below.

## **Shared electronic patient record system now live across the Royal Devon**

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Your care will be better joined-up and you won't need to repeat the same information to different members of staff.

In addition, Epic will help us to better deal with the rural nature of our local area. For example, a shared patient record means that somebody who lives in Lynton could have a medication review with a consultant in Exeter remotely, saving them a long journey and improving their experience of our services.

[Read more on our website.](#)



**Staff at North Devon District Hospital using the new system**

### **First baby born at NDDH with an entirely digital hospital record**

Here is a picture of the first baby born at North Devon District Hospital since we launched Epic! Baby Persephone is the first person in our Northern services whose records will be entirely digital.

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### **Sign up to the MY CARE digital patient portal**

Now we have Epic in place across our Northern and Eastern services, we can offer patients more visibility and control of their own care.

MY CARE, available as an app or via the web, brings all those interactions with your clinical team together into one place. You can see your upcoming appointments, certain test results, your prescribed medication and more.

[Click here](#) to find out more and to [sign up](#) and download the app.

**Members events   what would you like to hear about?**



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We have been looking at ways to improve the recruitment process for people who are interested in working at the Royal Devon, and on Wednesday 27 July we launched our new recruitment system, the **Career Gateway**.

The [Career Gateway](#) will make it easier for candidates to find and apply for a job at the Royal Devon, thanks to a number of features.

Candidates can create a profile and upload their CV, making it easier to apply for jobs

Candidates can receive alerts for vacancies and let us know if they'd be happy for us to approach them if we have vacancies that match them in (f) (e) 17 434.1in

The system supports iph th

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2. General Admission – please select if you want to find out more about the role before you apply

## The here and now

### COVID-19 update

#### Changes to visiting and wearing of face masks due to number of patients with COVID-19

The Royal Devon is seeing an increased number of patients with COVID-19 across our services and we are asking you to help us prevent the spread of COVID-19 in a number of ways.

#### Please wear a face mask

Across all of our sites, visitors are required to wear a facemask or covering in patient-facing clinical areas.

You are not required to wear a mask in non-patient facing areas such as corridors, restrooms and catering outlets, but this remains a personal choice and we encourage mask-wearing.

#### Temporary inpatient and outpatient visiting restrictions Eastern services

We have taken the difficult decision to temporarily restrict visiting across our **Eastern services** (the **RD&E Wonford** and our **community hospitals across Eastern Devon**).

Please note that there are no visiting restrictions in place across our Northern services at this time.

Please refer to our [updated Eastern services visiting guidance](#) for full details about visiting a loved one in hospital or accompanying someone to an appointment.

#### COVID-19 vaccinations still available this summer - make sure you're boosted

First, second and booster doses of COVID-19 vaccinations are available this summer for anyone who has not yet had them.

Data suggests that those with a third dose are less likely to become sick.

Vaccinations are available at:

#### Exeter COVID-19 Vaccination Centre

Greendale Business Park, EX5 1EW

Open 8.30am-7pm on a Tuesday, Wednesday and Thursday, and 8.30am-4pm on a Sunday

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**North Devon COVID-19 Vaccination Centre**

Tesco Taw View Extra in Barnstaple, EX31 2AS

Open 8.30am-5pm on a Tuesday, Wednesday and Thursday, 8.30am-4pm on a Saturday, and 9.30am-



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Choosing the right service when you are unwell or injured helps you to get the care you need as soon as possible. It also reduces pressure on emergency services, freeing them up to help those who need it most.

If you need urgent care but it is not critical or life-threatening, there are minor injuries units (MIUs) and walk-in centres available across Devon that can help you. The highly qualified staff can deal with a wide range of injuries, including burns, minor cuts and wounds.

[Visit our website](#) for a list of services available across Northern and Eastern Devon. Please note that a number of these services are not provided by the Royal Devon and may be subject to change.

### **Non-life-threatening emergencies - call 111**

If you're not sure which service is best for you, please visit [NHS 111 online](#) or phone 111 for guidance. It is available 24 hours a day, 7 days a week.

### **Life-threatening emergencies - call 999**

Call 999 and attend an Emergency Department in a medical emergency, when someone is seriously ill or injured and their life is at risk.

### **Have you tried our RD&E Wonford Park and Ride service?**

If you are travelling to the Royal Devon and Exeter Hospital (RD&E) in Wonford, could you use our Wonford Park and Ride service?

Situated at Sowton (EX2 5GL), just off the M5 (Junction 30), our buses make getting to the RD&E Wonford site hassle-







NHS and CAFE working with communities and local organisations to improve people's lives

