



**Two weeks to go until our members event – speakers now confirmed!**

Our **Barnstaple Library** on **Wednesday 17 May** from **1.30pm-4.30pm**. All are welcome.

We are delighted to confirm our speakers for the event.

Dr Alison Moody and Vicki Fillingham, two of our chief information officers, will be talking about



also be able to:

Meet some of [your Governors](#) in person, to find out how they are representing you and to tell them about the healthcare issues that matter to you  
Talk to staff and partners at a variety of stands, including our transformation team, sustainability team, the team behind the new South Molton Eye Centre, Devon Carers and Healthwatch Devon

most of the event online instead. Take a look at [our event page](#) for full timings for the event and to book your place. You can also get in touch with our team to book your place email [rdh.royaldevonmembers@nhs.net](mailto:rdh.royaldevonmembers@nhs.net) or call 01392 403977.

We hope to see you there!

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**Spring COVID-19 vaccination programme**



The Rainbow Badge programme, survey and analysis is a collaboration between the [LGBT Foundation](#), [Stonewall](#), the [LGBT Consortium](#), [Switchboard](#) and [GLADD](#) and has been commissioned by NHS England.

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### **Catch us at the Devon County Show: 18, 19 and 20 May**

the Devon County Show this year to showcase the wide range of roles available at the Royal Devon.

Pop by our stand to meet colleagues from a whole range of professions, with talks and demonstrations taking place every hour.

### **Community Nursing recruitment event, Tiverton & District Hospital, Saturday 13 May**

If you know someone who is passionate about patient care and wants to make a difference in their community, we have a number of roles available in our community teams.



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## **Please continue to help us to get your loved one home when they are ready**

Our top priority is to help our patients get better and support them to leave hospital when the time is right, but we need the help of the public to do this.

No one wants to be in hospital for longer than they need to be. There is growing recognition that a lack of physical activity during hospital stays can be harmful for patients, especially in older people, and can lead to them being able to do less, as well as worsening any cognitive decline.

We want to do everything we can to ensure that our patients can leave hospital in a timely, comfortable and well-planned way, as we know that once people are well enough, the best place for them to recover is in the comfort of their own home. Our patients are only discharged when they no longer need hospital care and it is safe to do so.

[Visit our website](#) for more information.



## **Improving patient experience – major progress over the last year**

[patient experience strategy 2022-25](#), and despite the many challenges facing the NHS, we are hearing feedback every day from our patients that tells u

we are learning from the feedback we receive which is less positive.





tient experience at the

Royal Devon. We are busy finalising our plans for the next year updates in future issues of this newsletter.

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## **Sidwell Street Walk-In Centre returns to seven-day service**

In September 2022, we made the difficult decision to temporarily reduce the Sidwell Street Walk-In Centre opening times because of complex staffing challenges.

We are pleased to announce that in April, the centre returned to a seven-day a week service, opening Monday – Sunday, 8am-8pm.

Thanks everyone for your patience and support.

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## **Changes to patient and visitor hourly parking fee options from Monday 1 May 2023**

From Monday 1 May, changes have been made to the hourly parking fee options for patient and visitor car parks at North Devon District Hospital (NDDH).

We have reviewed our parking fees in order to bring our charging approach in line with other hospitals in the South West and to ensure that we can cover the cost of parking provision, which includes security, parking management and car park maintenance. Any additional income received contributes to patient care.

The changes have been made in line with British Parking Association guidance and local council tariffs hospitals in the South West.

Information about the new fees at NDDH as well as details about our fees at our other larger sites is available [here](#).

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## **Visiting restrictions no longer in place**

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Visiting restrictions are no longer in place across our services Trust-wide.

You can read more details about visiting [here](#).

**Follow the Trust on social media**